



2023 | South Africa Procurement Survey Towards resilient and robust procurement teams?

In 2023, organizations prioritize procurement resilience amid uncertainties. Risk management, digital transformation, supplier collaboration, and sustainability drive success by adapting, recovering, and ensuring supply chain continuity.

Procurement top 5 priorities



Reduce supply









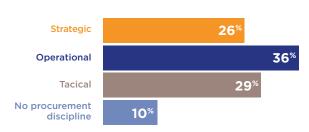
Agility

Operational efficiency

strategic advisor

A more strategic function?

Procurement maturity level



Top 3 strategies to deliver more strategic value







Improve security Digitalisation and compliance with internal policies

Ensure spend is driven to local suppliers. fairly and in an inclusive manner

Sustainability and inclusivity



met or exceeded their **ESD** targets

Main focus of ESG initiatives:



Fair working conditions



Anti-corruption policies



Diversity and inclusivity

Current number of projects on the procurement plan

Special focus on Public sector

& NGOs

51 - 100 > 100





Have implemented a Preferential procurement policy or a charter on PP in the SCM Policy?

Procurement performance



Said they have irregular expenditure



> 6 months



Procurement performance



procurement's impact as game changing

Procurement teams mainly overperformed on cost reduction but underperformed on supplier performance

Procurement resilience

Policy implementation and Mitigation strategies for inflations-led risks are the main 2 strategies to ensure resilience

Most recent audit outcome



Digital transformation in Procurement

Have started their

digital transformation

What is the status of your digital procurement project?

16% Project initialization **31**% Project under deployment Fully implemented solution **32**% Aligning the existing solution with our processes Solution under reevaluation **13**%

Top 3 digitalised processes

Invoice management



Ordering process



Supplier onboarding and information management

